

albertcreates.com

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Profile

I am a forward-thinking digital explorer dedicated to leveraging creative innovations that leave a lasting impact on projects. I specialize in exploring emerging technologies and cutting-edge processes, backed by meticulous research into underlying challenges and motivations. My expertise lies in crafting distinctive and usercentric digital solutions that address complex problems with intuitive design.

Tools



Photoshop

Premiere Lightroom

Illustrator

Lſ



ÍN. Blender InVision



Experience

UX Designer | Institute for Canadian Citizenship

May 2024 - Jul 2024

- Collaborated on the development of a solution designed to support New Canadian citizens in upskilling and connecting with employment opportunities
- Conducted a usability and heuristic audit of the existing product to identify areas for improvements
- Presented solutions for usability concerns, including redesigning sections and refining existing designs

UX & Multimedia Designer | Appnovation Technologies

Jan 2022 - Jun 2023

- Played a pivotal role in the website revamp, from reimagining the site and conducting research with Google Analytics and Hotjar, to building an interactive prototype and creating a token design system.
- Overhauld brand guidelines to align with business' new direction, focusing on bold and practical designs
- Produced marketing content across various media platforms using Adobe Suite and Figma

Marketing Specialists | LifePlan Investments

Jan 2020 - Apr 2020

- Orchestrated marketing campaigns and crafted marketing materials.
- Produced social media posts, marketing videos, and presentations.
- Coordinated cross department efforts for digital product launch

Brand Marketing Designer | Waterloo Co-operative Residence Inc. Nov 2018 - April 2019

- Devised innovative marketing strategies and crafted marketing materials to elevate brand visibility
- Revamped brand style guide, including logos, colour scheme, icons, letterhead, and marketing strategy
- Created community/event posters to enhance community awareness and engagement

Graphic Designer & Assistant Event Coordinator | Federations of Chinese Canadians in Markham

May 2017 - Aug 2018

- Coordinated with government, sponsors and stakeholders to plan events
- Produced marketing materials to promote events, sponsors and community partners
- Led a group to complete tasks that ensured the events went smoothly

Education

BrainStation | User Experience Design Diploma

University of Waterloo | Bachelor Global Business & Digital Arts Graduated with Honours and a Certificate in Global Experience

City University of Hong Kong | College of Business Exchange